

One Central Macau BESPOKE
"One Central Loves Macao Shopping Delights "

Terms and Conditions

One Central Loves Macao Shopping Delights

From 28th April to 11th May 2025 inclusive ("the promotion period"), customers who make purchase with a single receipt from any One Central Macau retail outlets with every purchase receipt of a minimum spending **MOP 10,000** or more ("eligible spending"), paid either electronically (credit card or online payment) or in cash ("valid purchases"), within the date of issue during the promotion period, are entitled to redeem the below shopping vouchers.

During the promotion period, shopping vouchers redeem a maximum of **TWICE redemption with a single receipt for each reward category tier including spending at a certain spending threshold**, the reward table as follows

Spending by Invoice Amount (MOP)	Shopping Voucher (MOP)	Air Macau Round-Trip Ticket	MGM F&B Voucher (Face Value MOP)	Bank of China Privilege Shopping Rewards (MOP)*	Alipay Instant Rebate (RMB)#
\$1,000,000 or above	\$48,000	Bangkok / Da Nang / Hanoi /	\$2,000		
\$500,000-\$999,999	\$25,000	Taipei / Kaohsiung /	\$1,000		
\$250,000-\$499,999	\$8,500	Taichung / Beijing /Qingdao	-		
\$100,000-\$249,999	\$3,600	/Shanghai / Nanjing / Changzhou / Hangzhou / Ningbo / Wenzhou / Chengdu / Fuzhou / Xiamen / Nanning / Guiyang / Jakarta / Tokyo / Osaka / Singapore / Kuala Lumpur / Seoul	-	\$400*	Instant Rebate ¥ 100

		(25)			
\$50,000- \$99,999	\$2,500	Shanghai / Nanjing / Changzhou / Hangzhou / Ningbo / Wenzhou / Chengdu / Fuzhou / Xiamen / Nanning / Guiyang (11)	-		
\$30,000- \$49,999	\$1,500	Bangkok / Da Nang / Hanoi /	-		
\$20,000- \$29,999	\$800	Taipei / Kaohsiung / Taichung (6)	-		
\$10,000- \$19,999	\$200	-	-	-	

Remarks:

*Bank of China Privilege Shopping Rewards Starts from 1st May to 31st December 2025

#Alipay Instant Rebate Starts from 25th April to 15th May 2025

**BESPOKE base point will not be distributed during promotional period.

BESPOKE Point Redemption:

- (1) Starting with the first receipt within the date of issue, register your receipts (only applicable during the promotion period) to earn shopping voucher for One Central Loves Macao Shopping Delights Promotion
- (2) The combination of denominations of all shopping voucher with specific spending tiers has been pre-set and cannot be changed.
- (3) The earned shopping voucher can only be used at "participating retailers#" in the BESPOKE campaign and will be issued through the BESPOKE campaign.
- (4) all vouchers must be redeemed during the promotion period and cannot be used in conjunction with gift vouchers from other programmes or discount and pop-up event.
- (5) The shopping voucher will be valid till **31st May 2025**
- (6) Each member can redeem the shopping voucher **TWICE** on each threshold during this period.
- (7) MGM dining voucher is applicable for dine-in at Aux Beaux Arts and Rossio of MGM Macau. Reservation is required.

7.1 All reservations of MGM dining voucher are subject to restaurant's availability

and will be made on a first-come-first-served basis.

7.2 10% service charge has been included in the MGM dining voucher.

7.3 The MGM dining voucher is non-refundable and non-redeemable for cash or other products, service and not for selling purpose.

7.4 The MGM dining voucher cannot be used in conjunction other programmes or discount and pop-up event.

(8) Air Macau Round Trip Ticket Travel Period: The ticket is valid for departures between April 2, 2025, and December 31, 2025.

8.1 Ticket Issuance Deadline: The ticket must be issued by December 31, 2025; otherwise, it will be void.

8.2 Blackout Dates (Travel Restrictions) :

i. International/Regional Routes (from Macau): Apr 17-19, 2025; Apr 30-May 6, 2025; Sep 28-Oct 2, 2025; Dec 19-31, 2025.

ii. International/Regional Routes (to Macau): Apr 17-19, 2025; Apr 29-May 6, 2025; Sep 30-Oct 7, 2025; Dec 19-31, 2025.

iii. Mainland China Routes (from Macau): May 4-6, 2025; Oct 6-8, 2025.

iv. Mainland China Routes (to Macau): Apr 30-May 2, 2025; Sep 30-Oct 3, 2025.

8.3 The validity period for the above ticket is 2 to 14 days.

8.4 Round-trip must be to/from the same airport.

8.5 Excluding charter flights, code share flights and open-jaw flights.

8.6 The availability of the above flight seats is subject to the seat inventory open for booking or your selected travel date.

8.7 Non-Transferable & Non-Refundable: Once issued, the ticket cannot be transferred, rerouted, or refunded.

8.8 Free Same-Cabin Date/Flight Changes: Allowed without a fee, subject to seat availability in the same cabin class.

8.9 Taxes & Fuel Surcharges: complete the online payment at the time of ticket issuance.

8.10 Round-trip checked baggage (25 kg) is included in the airfare.

8.11 Once exchanged, this flight value voucher becomes invalid.


(9) Privilege Shopping Rewards at One Central Macau E-shopping vouchers are limited in quantity, available on a first-come-first-served basis, subject to availability while stocks last; During the promotion period, eligible cardholder who spends upon MOP20,000 in a single transaction can be rewarded with a MOP400 e-shopping voucher.

(10) Each customer can only redeem 1-voucher in a month. Each customer can redeem max. MOP 1,200 e-voucher in total within the entire promotion period;

(11) Eligible transactions must make by eligible BOC Visa Prestige or Wealth Credit Card;

(12) No cancellation for redeemed voucher is allowed and accepted;

(13) The e-shopping voucher will expire by the end of next following month subject to the month of redemption. For instance;

- (13.1) if it is redeemed on May 1, the expiry date of the voucher will be on June 30, 2025;
- (13.2) if it is redeemed on June 1, the expiry date of the voucher will be on July 31, 2025;
- (13.3) if it is redeemed on July 1, the expiry date of the voucher will be on August 31, 2025;
- (13.4) if it is redeemed on August 1, the expiry date of the voucher will be on September 30, 2025;
- (13.5) If it is redeemed on September 1, the expiry date of the voucher will be on October 31, 2025;
- (13.6) if it is redeemed on October 1, the expiry date of the voucher will be on November 20, 2025;
- (13.7) if it is redeemed on November 1, the expiry date of the voucher will be on December 31, 2025;
- (13.8) if it is redeemed on December 1, the expiry date of the voucher will be on January 31, 2026;
- (14) To redeem e-shopping voucher is required to become new BESPOKE member or current BESPOKE member at BESPOKE salon.
- (15) This promotion is only applicable between May 1 to December 31, 2025 (both dates inclusive) with Bank of China (Macau) Visa Prestigious or Wealth Credit Cards that bear with  BOC logo start with card bin (First 6 digits: 403181 and 470941). Eligible cardholder who spend over MOP 20,000 or above within the single receipt from any One Central Macau retailer ("eligible spending"), within 7 days of receipt issue during the promotion period, could receive up to MOP400 electronic cash voucher. After verification, the voucher will issue through the One Central BESPOKE WeChat mini programme;
- (16) Eligible transactions must make by eligible BOC Visa Prestige or Wealth Credit Card;
- (17) Each customer can only redeem 1 (one) e-shopping voucher in a month;
- (18) The e-shopping voucher will expire by the end of next month subject to the month of redemption;
- (19) The e-shopping voucher cannot be used in conjunction with gift vouchers from other programs;
- (20) E-shopping vouchers are limited in quantity, available on a first-come-first-served basis, subject to availability while stocks last;
- (21) The combination of denominations of all e-shopping vouchers has been pre-set and cannot be changed;
- (22) Only e-shopping vouchers format will be available for this campaign;
- (23) E-shopping vouchers is only applicable to be used at "participating retailers#" in the BESPOKE campaign;
- (24) E-shopping vouchers must be redeemed within the validate period;
- (25) Participating e-shopping vouchers recipients must register as members of the BESPOKE programme and provide their names, a valid mobile telephone number, email address, postal address and other necessary information for registration and verification, and bind with the official One Central Macau WeChat account (for communication of various privileges or promotions). The name printed on the relevant receipts for the gift redemption must be the same as the name of the eligible BESPOKE programme customer ("eligible customer")

- registered or to be registered;
- (26) E-shopping vouchers cannot exchange for cash, credit, or other products or services;
 - (27) Eligible customers cannot receive replacements, substitutions or refunds following reward redemption;
 - (28) One Central Macau reserves the right to photograph, scan or photocopy customer's machine printed receipts for internal reference;
 - (29) All eligible customers must redeem e-shopping vouchers in person. E-shopping vouchers cannot be redeemed by salespeople or other representatives on behalf of eligible customers;
 - (30) All eligible customers must provide their names, mobile phone numbers and email addresses at the time of redemption for verification purposes and to receive notifications of rewards;
 - (31) One Central Macau shall not be liable for any loss, damage, claim or expense whatsoever caused by the customer or any person for any reason or circumstance arising from the redemption or use of any reward;
 - (32) One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive.
 - (33) Alipay Instant Rebate Promotion period : 25th April to 15th May 2025
 - (34) Spend 10,000 RMB or above with one single transaction to earn 100 RMB instant rebate.
 - (35) This promotional rebate will be available for Alipay China with Chinese ID register.
 - (36) This promotion does not accept any prepaid receipts as electronic shopping voucher vouchers and BESPOKE redemption.
 - (37) One Central Macau 、 Bank of China Macao 、 Alipay Macau 、 Air Macau Company Ltd & MGM Management reserves the right of final decision in the case of any disputes.

#BESPOKE Campaign:

Please refer to the terms and conditions of the BESPOKE programme for details.

1. Participating shopping voucher recipients must register as members of the BESPOKE programme and provide their names, a valid mobile telephone number, email address, postal address and other necessary information for registration and verification and bind with the official One Central Macau WeChat account and its mini-programme (for communication of various privileges or promotions). The name printed on the relevant receipts must be the same as the name of the eligible BESPOKE programme customer ("eligible customer") registered or to be registered.
2. To receive the shopping voucher of One Central Loves Macao Shopping Delights Promotion, eligible members must present original and eligible machine-printed receipts issued during the promotion period in person to the BESPOKE counter, located on ground floor, One Central Macau or customers can do self-upload through the membership mini-programme for BESPOKE team's approval to earn

the valid bonus rewards.

BESPOKE VIP salon opens from 11:00 am-10:00pm (Monday to Sunday including public holidays). The purchase receipts will be stamped after registration, and stamped receipts cannot be re-used for registration and redemption. The following receipts are NOT accepted: Reprinted or photocopied or duplicated receipts, standalone electronic payment receipts, hand-written receipts, or deposit receipts, damaged receipts; receipts for the purchase of any gift vouchers, coupons, merchant vouchers or credit notes or deposit notes or payments on accounts or any equivalent notes of pre-payment, stored-value cards or any value added to the stored-value cards; receipts processed as internet purchases, mail/ fax/ phone orders, charity donations; receipts issued in respect of a transaction that has subsequently been refunded or withdrawn or cancelled or falsified or unauthorized or fraud or abuse or unsettled or forged or fraudulent transactions; receipts for charity donations, bank services; receipts showing only a payment of deposit or partial payment.

3. Valid bonus rewards earned for purchase receipts issued during the promotion period but only registered outside of the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 27th April 2025, but the rewards are registered on 28th April 2025, they cannot be redeemed for bonus reward as part of this promotion. Furthermore, valid bonus rewards for purchase receipts that are issued outside of the promotion period but are registered during the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 12th May 2025, but the bonus rewards are registered on 11th May 2025, they cannot be redeemed for bonus rewards as part of this promotion.
4. Rewards may not be exchanged for cash, credit, or other products or services.
5. Eligible customers cannot receive replacements, substitutions or refunds following reward redemption.
6. One Central Macau reserves the right to photograph, scan or photocopy customer's machine printed receipts for internal reference.
7. All eligible customers must redeem rewards in person. Rewards cannot be redeemed by salespeople or other representatives on behalf of eligible customers.
8. All eligible customers must provide their names, mobile phone numbers and email addresses at the time of redemption for verification purposes and to receive notifications of rewards.
9. One Central Macau shall not be liable for any loss, damage, claim or expense whatsoever caused by the customer or any person for any reason or circumstance arising from the redemption or use of any reward.

10. One Central Macau is not responsible for the operations of any participating merchants in this event, the services they provide or the goods they sell. Any inquiries or complaints regarding goods, services or products should be directed to the participating merchant. The participating merchant will be solely responsible for all goods, services or products provided or provided to customers, and any related liabilities.

11. One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive.

12. Personal Data Protection:

For the purposes of this programme, One Central Macau is required to collect the personal data of eligible One Central Macau BESPOKE members, such as name, mobile phone number, and email address. Customers' contact details (including postal address, email address, and mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including rewards redemptions, remaining rewards and expiration dates), electronic vouchers and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from processing or accepting such registrations. Failure to provide or update all necessary personal information may lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

One Central Macau may disclose information collected to such persons as may be required according to the laws of Macau.

In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive marketing materials from One Central Macau, please send all requests to the Marketing Department of One Central Macau through any of the following channels:

Email: bespoke@onecentral.com.mo

Phone: +853 6661 5826

Postal address: One Central Macau BESPOKE salon (G/F, One Central Macau)

13. In case of discrepancies between the Chinese and English versions, the English version shall prevail.
BESPOKE rewards earned can only be used at "participating retailers#" in the BESPOKE campaign including:

14. *One Central Macau reserves the right to amend these terms & conditions and terminate the promotional period

15. **BESPOKE Vouchers can ONLY be used in the listed retailers**

Participating Retails		
- Bottega Veneta	- FENDI	- Rainbow
- Boucheron	- Ferragamo	- SHIATZY CHEN
- Brunello Cucinelli	- Glasstique	- TORY BURCH
- Burberry	- Jimmy Choo	- The Mineral Boutique
- Breitling	- Loewe	- UM Junior
- BVLGARI	- Loro Piana	- Valentino
- Cartier	- Luck Hock Watch	- WF fashion
- CELINE	- Off-White	- Zegna
- DAMIANI	- PIAGET	-
- Dolce & Gabbana	- PEAK HOUR HOUSE	-
- Emporio Armani	- RIMOWA	-
Mandarin Oriental Macau Outlets		
- Lobby Lounge	- Vida Rica Bar	- The Mandarin Cake Shop
- Vida Rica	- The Spa	- Hotel Accommodation

(Merchant list may be updated due to tenancy movement)