

BESPOKE Welcome Offer for New Join Members Terms and Conditions

1. Customers who join the Bespoke programme for the first time between 8th August to 30th September 2020, both days inclusive (“the promotional period”), are entitled to redeem a One Central Macau electronic reward worth MOP100.
 - (1) The MOP100 One Central Macau electronic reward is not available in physical reward format.
 - (2) All combinations of gift voucher are predefined and no changes to the combination will be allowed.
 - (3) These electronic shopping vouchers can only be used for transactions of at least double the value of the reward.

BESPOKE programme: Please refer to the terms and conditions of the BESPOKE programme
2. For the purpose of application of the redemption, customers registering for the first time are required to register their full name (which must be the same as their identification document) and a valid mobile phone number, and to connect to the One Central Macau Official WeChat Service Account (for communication of various offers or promotions). Customers are required to present proof of identification. The documents will only be used for identification and/or verification purposes. Should an applicant fail to provide any of the aforementioned items, One Central Macau may be unable to process or accept the application.
3. Eligible customers should complete the registration application within the promotional period at the redemption counter located at 2nd floor, One Central Macau, from 10:30am to 11:00pm (Sun to Thu) or 10:30am to 00:00 am (Fri to Sat and public holidays) between 8th August to 30th September, in order to redeem the One Central Macau electronic reward.
4. Reward(s) cannot be exchanged for cash, credit or other products or services.
5. Once the customer has redeemed the reward(s), no exchange, replacement or return will be allowed.
6. All customers must redeem reward(s) in person. Sales personnel are NOT permitted to redeem any reward(s) on behalf of customers.
7. All customers shall provide their name, contact phone number and email address during redemption for the purposes of verification and sending notification of receipt of reward(s) to customers.
8. One Central Macau shall not be responsible to customers or any other party for any loss, damage, claim or cost whatsoever and howsoever arising in respect of the redemption or using of any of the reward(s).
9. All questions or disputes shall be resolved by One Central Macau at its absolute discretion. In the event of any dispute, the decision of One Central Macau shall be final.
10. Personal Data Protection:

For the purposes of this Programme, One Central Macau needs to collect personal data from eligible ONE CENTRAL MACAU BESPOKE customers, e.g. full name, mobile number and

email address. Customers' contact details, including postal address, email and mobile phone number will be used for receiving Programme communications from One Central Macau including notifications relating to the current and future Programme period, eligibility of membership tiers and benefits, tier upgrades, rewards and redemption notification (including redeemed points, remaining points and expiry dates), electronic vouchers and their redemption, updates on personal data confirmation, and relevant information related to the Programme. Failure to provide personal data as requested will result in One Central Macau being unable to process or accept the registration. Failure to provide or keep up to date the required personal data may result in One Central Macau being unable to offer the Programme and associated benefits to eligible ONE CENTRAL MACAU BESPOKE customers.

11. One Central Macau may disclose the information collected to persons to whom One Central Macau is required to make disclosure under the laws of Macau.
12. In future, if eligible ONE CENTRAL MACAU BESPOKE members would like to update or change any of their personal data, or if eligible ONE CENTRAL MACAU BESPOKE members do not wish to receive such promotional materials from One Central Macau, please send the request to the Marketing Department of One Central Macau through any one of the following channels:
E-mail: pr@onecentral.com.mo
Phone: +853 2875 7661
Address: One Central Salon (2/F, One Central Macau)
13. In case of discrepancies between the English and Chinese versions, the Chinese version shall prevail.